Here's a 40-hour course syllabus for an Al QA Engineer, drawing upon the provided "Al QA Engineer – Master Syllabus.pdf" and structured for practical learning.

Course Title: Al QA Engineer: Testing Al & LLM Applications

**Course Duration:** 40 Hours

**Target Audience:** Experienced QA engineers, ML engineers, and AI product testers looking to specialize in testing AI/ML systems, particularly LLM and RAG applications.

### **Course Goals:**

- Understand fundamental AI/ML concepts relevant to QA.
- Master strategies and techniques for testing AI models, data pipelines, and LLM/RAG systems.
- Gain hands-on experience with key tools and frameworks for Al/ML testing, including DeepEval, RAGAS, and Ollama.
- Learn to integrate AI QA into CI/CD pipelines and monitor AI system performance.
- Develop skills in responsible AI testing, including bias, fairness, and explainability.

## Module 1: Foundations of Al/ML for QA (8 Hours)

## Overview of Al, Machine Learning, and Deep Learning:

- Definitions and key differences.
- Supervised, Unsupervised, and Reinforcement Learning paradigms.
- Common ML algorithms (Linear Regression, Decision Trees, Neural Networks) and their implications for testing.

#### The AI/ML Lifecycle from a QA Perspective:

- Data lifecycle and preprocessing (ingestion, transformation, validation).
- Model training, validation, testing, and understanding overfitting/underfitting.
- Introduction to AI/ML pipelines and MLOps basics.

### • Traditional QA vs. Al QA Mindset:

- Deterministic vs. probabilistic systems and their impact on testing approaches.
- o Challenges unique to AI systems (data quality, model drift, bias).

#### • Hands-on:

- Simple classification model with Scikit-learn (Python).
- Explore data preprocessing steps using Pandas.

# Module 2: Data Quality & Validation for Al Systems (8 Hours)

#### Testing Data Pipelines:

- Ingestion, transformation, and model input/output validation.
- Schema validation.
- Identifying and handling nulls, outliers, and duplicates.
- Record-level vs. aggregate-level validation.
- Testing joins, aggregations, and transformation logic.

#### Tools for Data Quality Automation:

- o Introduction to Great Expectations and Pandera for schema and data validation.
- SQL validation for data integrity.

## • Synthetic Data Generation & Test Data Augmentation:

Understanding their role in AI testing.

#### Hands-on:

- Validate a dataset using Great Expectations and SQL.
- o Implement data quality checks for a sample dataset.

### Module 3: Testing Al Models & Strategies (8 Hours)

#### Evaluating Al Models:

- Key metrics: Accuracy, Precision, Recall, F1 Score.
- Confusion matrix analysis.
- Understanding drift detection (data drift, concept drift) and its importance.
- Bias and fairness testing.

## Black-box & White-box Testing for ML Models:

Techniques and considerations for each approach.

#### Hands-on:

- Calculate and interpret model evaluation metrics (accuracy, precision, recall, F1) manually in Python.
- Analyze a confusion matrix for a classification model.
- Perform a basic bias/fairness test on a sample model.

## Module 4: Testing LLM & RAG Applications (8 Hours)

#### Foundations of LLM Testing:

- Evaluation challenges in LLMs and RAG systems.
- What to test: accuracy, hallucination, grounding, relevance.
- $\circ$  Anatomy of LLM apps (Prompt  $\rightarrow$  LLM  $\rightarrow$  Output).
- Types of LLM testing: prompt evaluation, response evaluation, factuality.
- o Hallucinations vs. grounded responses.
- Overview of RAG (Retrieval-Augmented Generation).
- o Metrics for LLMs: BLEU, ROUGE, BERTScore, faithfulness, toxicity, helpfulness.

## • Setting Up Local LLMs with Ollama:

- Installing and configuring Ollama.
- o Pulling and running local LLMs (e.g., LLaMA2, Mistral, Phi).
- Testing latency, output length, and resource usage with Ollama.
- Fine-tuning/testing prompt templates for RAG apps locally.

### Evaluating with DeepEval:

- Installation and test suite structure for DeepEval.
- Creating evaluation test cases using StringMatchEvaluator, ContextualEval (faithfulness), AnswerRelevancyEvaluator, ToxicityEval.
- Writing tests for different tasks: summarization, QA, chatbot responses.

## Validating RAG Pipelines with RAGAS:

- Overview of RAGAS metrics: Context Precision, Context Recall, Faithfulness, Answer Correctness.
- Testing chunking strategy, retrieval accuracy, hallucination risks.
- Connecting RAGAS to LangChain or LlamaIndex.

#### Hands-on:

- Set up Ollama and run a local LLM.
- Write DeepEval test cases for LLM outputs (e.g., answer relevancy).
- Explore RAGAS for evaluating a simple RAG system (conceptual walkthrough/demonstration).

# Module 5: Automation, MLOps, and Responsible AI (8 Hours)

#### Test Automation for Data-Driven Systems:

- Python + PyTest/Robot Framework + Pandas for automation.
- o Testing ML APIs (REST, GraphQL) using tools like Postman.

#### CI/CD Integration for Al Pipelines:

- o Integrating test automation into CI/CD using GitHub Actions or Jenkins.
- Model versioning and deployment tracking (MLflow).
- o Testing model deployment workflows (batch vs. real-time).

### Cloud & MLOps Integration:

- QA in cloud-based ML workflows (AWS Sagemaker, Azure ML, GCP Vertex AI).
- Infrastructure-as-Code (Terraform, CloudFormation) for managing environments.

#### Monitoring & Logging Al Systems:

- o CloudWatch, ELK stack, Prometheus, Grafana.
- Model serving logs and error tracking.
- Canary releases and A/B testing of models.
- Tracking performance drifts and degradation in model versions.

# Responsible Al Testing:

- Explainability (SHAP, LIME).
- Ethical testing: bias, fairness, and transparency.
- Testing for adversarial robustness.
- Data privacy & security validations (GDPR, HIPAA).
- Human-in-the-loop systems and QA implications.

# • Hands-on:

- o Set up a basic CI pipeline (e.g., GitHub Actions) to run model code tests.
- Explore SHAP/LIME for model explainability (demonstration/conceptual understanding).
- o Discuss and analyze a case study on bias detection in an Al system.